

AUBURN NY ORAL SURGERY

Sandeep Singla DDS, MD

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Tel: (315) 253-7384

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PATIENT ACKNOWLEDGEMENT –TELEHEALTHCONSULTATION SERVICES

Telehealth includes the use of remote communication technology to conduct virtual problem-focused evaluations to help manage oral health concerns and to determine whether immediate in-office dental treatment is required.

I have been informed that telehealth is an option during the COVID-19 pandemic to evaluate my dental health concerns, screen for dental emergencies and minimize the risk of virus transmission.

Patient Acknowledgement – Telehealth Consultation Services

I acknowledge that I wish to receive telehealth consultation services.

I understand that this telehealth consultation is for the purpose of evaluating dental pain, oral swelling, and / or treatment planning.

I understand that I may request to refuse or stop telehealth services at any time.

I understand that if at any time during or after the telehealth consultation I experience a life-threatening condition or medical emergency, I will immediately call 911 or go to the nearest emergency room.

I understand and accept that a telehealth consultation cannot replace an in-officeconsultation and I acknowledge that the doctor's ability to diagnose my condition could be limited by this technology. I further understand, acknowledge and accept that a virtual evaluation may not reveal conditions that might otherwise be discovered during an office visit.

I agree to provide detailed and accurate information as requested by the doctor and that this information may include photographs or videostaken by me with a mobile device.

I understand that telehealth carries technology risks and that there may be an interruption in service or lack of audio/visual quality.

I understand that the telehealthconsultation may be recorded for clinicaldocumentation and quality assurance purposes.

I understand that based on the telehealth consultation, follow up treatment may be indicated.

Patient Acknowledgement – Patient Privacy, HIPAA, and Administrative Matters

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PATIENT ACKNOWLEDGEMENT –TELEHEALTHCONSULTATION SERVICES

I understand that all electronic medical communications carry some level of privacy risk for the security of my health information and I understand that my doctor and mydoctors staffwill use good faith efforts to protect the privacy of my health information and to minimize these risks.

I understand that during the COVID-19 national public health emergency the federal government announced that it will not enforce HIPAA regulations (regarding the privacy of health records) in connection with medical and dental offices' good faith provision of medical or dental services using non-public facing audio or video remote communications services.

I agree to follow any technology instructionsprovided by the doctor forthe telehealth consultation including the use of applications that allow video chats such as FaceTime, Facebook Messenger video chat, Google Hangouts, or Skype.

Iacknowledge that the telehealth consultationmay involve requests for photos or videos taken with mymobile deviceand transmitted to the dental office through unencrypted applications.

I understand that I am responsible forany payment resulting from this consultation that is not covered by a dental insurance plan.

My typed or hand writtenamebelowacknowledgesIthathave read andunderstandthisdocument, that I understandthe informationprovidedtomebythe doctor and/orstaff,andthatmy questions havebeenansweredtomysatisfaction.

Patient'sName

Date

Legal Guardian's Name (if required)

Date